

mm.dd.2024

QualChoice Health Plan Claims Processing Update

Effective January 01, 2025, Express Scripts will administer the pharmacy benefit for QualChoice Health Plan. Please request the new member ID card from the members and update their profiles with the new processing information as applicable.

Please use the following information when submitting claims for QualChoice Health Plan members.

| | |
|-----------|---------------|
| BIN: | 003858 |
| PCN: | A4 |
| Rx Group: | 2JXA |

Important Phone Numbers

Pharmacy Help Desk Phone Number (**833.750.9906**)

Prior Authorization Phone Number (**800.753.2851**)

Member Services Phone Number (**833.750.9904**)

If you need a member's specific prescription processing information or other help with a claim, please visit our Pharmacist Resource Center at <https://prc.express-scripts.com>.